



## Effective Mediation & Arbitration Worldwide

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### Arbitration Practices

#### Arbitration

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#### JAMS Arbitration Practice

##### At JAMS, We Take Arbitration as Seriously as You Do



We understand that there is a lot on the line in arbitration. We know attorneys count on skilled arbitrators who use JAMS Managed Arbitration Process to save time and money, and results. If another arbitration provider was written into your contract, call your Case Manager to discuss having your case administered by JAMS.

#### JAMS Arbitration Advantages

##### The Best Arbitrators

JAMS arbitrators are among the best and most experienced. With more than 250 full-time, highly respected and experienced arbitrators, including retired state and federal court judges, JAMS neutrals have experience as arbitrators under the rules of all major arbitral institutions.

##### JAMS Managed Arbitration

JAMS arbitrators utilize a "Managed Arbitration Process" consisting of checklists and procedures to ensure arbitration on time and within budget, providing attorneys with peace of mind that the process is professional, and timely with a reliable outcome. Our neutrals are available full-time, and most matters are resolved within six months of the appointment.

##### Custom Arbitration Rules and Optional Appeal Procedure

JAMS offers domestic and international arbitration rules tailored to help attorneys streamline the process for a timely and efficient resolution and ensure fairness to all parties. The optional Appeal Procedure provides parties a method for meaningful review.

##### National Arbitration Committee

The JAMS National Arbitration Committee, a body independent of the arbitrator, decides disputes that may arise when the arbitrator is unavailable, has not yet been appointed, or the arbitrator declines to arbitrate, such as claims of conflict. The National Arbitration Committee acts as a safeguard for the arbitration process.

##### Superior Case Management

JAMS employs case managers who have long track records of arbitration experience and all receive ongoing training. Our case managers consistently receive high praise from attorneys for their efficient, responsive, and friendly service.

##### Convenient Resolution Centers

With more than 20 locations in major cities throughout the United States, JAMS' Resolution Centers provide a neutral, professional, and comfortable environment to resolve the most complex individual and class disputes. Our Resolution Centers are in the heart of business districts.

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